Assignment: Case-Based Reasoning

A health insurance company developed a knowledge-based system for deciding whether an application for a health insurance can be accepted. From this data about previous applications they learned rules to determine the risk value of the applicant. This decision tree shows the rules:



Eligible candidates with low risk score low are accepted, applicants with risk score high are rejected. Applicants with medium risks may either pay a surcharge on the premium to compensate the risk or some diseases are excluded from the insurance policy.

In order to support the decision making for these medium risk cases, the company builds a case base with the information about the diseases and the decision that was made. It was determined that the following attributes are relevant for making the decision how to deal with medium-risk cases:

- Age: a number between (18 and 70)
- Gender: one of the value male (m) or female (f)
- Disease: There can be diseases of *organs, bones* or *ligaments*. Affected organs can be *kidney, heart* or *liver*. Heart diseases are *heart attack* or *heart rhythm disturbance*. We also know *fractures* and *amputation* of bones as well as *torn ligament* and *stretched ligament*.

The solution part consists of two attributes

Surcharge:	the additional insurance premium
Policy adaptation:	adaptation on the insurance policy like exclusion of diseases or medications.

When a new applicant is classified as medium risk, the underwriter looks in the case base to find the most similar cases in order to determine whether an surcharge has to added to the premium and/or some changes on the policy should be made



Exercise 1

- 1. Define local similarity measures for the attributes age, gender and disease. The value of the similarity measures must be between 0 and 1. The following conditions must hold:
 - The gender of a person is either male (m) or female (f).
 - the similarity function for age should be symmetric
 - The local similarity measure of diseases is based on a taxonomy. Draw the taxonomy of diseases and add sample similarity values.
- 2. What would be a similarity measure, if the age would be one of the values young, adult, senior?
- 3. Define a formula for the global similarity such that the following conditions hold:
 - The attribute disease is as important as the other two attributes together.
 - The weight of the attribute gender is 0.1

Exercise 2

Assume that the system contains documents to the following three cases:

Case C1: Gender: m Age: 33 Disease: fracture of the tibia Policy adaption: exclusion of ligament deiseases

Case C2:

Gender: m Age: 43 Disease: heart attack Surcharge: surcharge of € 80

Case C3:

Gender: f Age: 69 Disease: heart attack Surcharge: surcharge of € 120 Policy adaptation: percentage chare of 10% for heard diseases

There is a new application with the following data:

Application A1 Gender: f Age: 49 Disease: heart rhythm disturbance

- 1. Compute the local similarity values for each of the three attributes of each case with this application.
- 2. Compute the global similarity of A1 with each of the three cases. To compute the global similarity, the similarity values of each attribute can be weighted. For the global similarity in this example the following conditions must hold:

The attribute disease is as important as the other two attributes together.

The weight of the attribute gender is 0.1

