

# Advanced Topics in Software Engineering: Performance Modelling and Evaluation

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**Advanced Topics in Software Engineering**

*Corso di Laurea in Informatica (L31)*

*Scuola di Scienze e Tecnologie*

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The civil council ask you to develop a software architecture that. . .

- supports users in station selections while improving their satisfaction;
- guarantees a balanced use of resources;
- identifies anomalous situations.

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## Answer...

We have to...

- ... build a **model** of our system...
- ... define **possible scenario** of use...
- ... **study** system behaviour and the impact of implementation choices on these scenarios.

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# Key Notions

A model can be constructed to represent some aspect of the dynamic behaviour of a system.

Once constructed, such a model becomes a **tool** with which we can investigate the behaviour of the system.

# The discrete event view

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The **state** of the system is characterised by variables which take **distinct values** and which change by **discrete events**, i.e. at a **distinct time** something happens within the system which results in a change in one or more of the state variables.

# Example: Bike Sharing System

Discrete event system

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Let  $\{\ell_1, \dots, \ell_n\}$  be the **bike stations** in our system, we can count the number of bikes (resp. slots)  $B_{\ell_i}$  (resp.  $S_{\ell_i}$ ) available at each station  $\ell_i$ .

- When a bike is retrieved from  $\ell_i$ ,  $B_{\ell_i}$  is decreased by 1 and  $S_{\ell_i}$  increased;

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- When a bike is retrieved from  $\ell_i$ ,  $B_{\ell_i}$  is decreased by 1 and  $S_{\ell_i}$  increased;
- When a bike is returned at  $\ell_i$ ,  $B_{\ell_i}$  is incremented and  $S_{\ell_i}$  decremented.

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The use of **discrete time** or **continuous time** mainly depend on the levels of abstraction considered in the model.

# Performance Modelling

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There are often conflicting interests at play:

- **Users** typically want to optimise external measurements of the dynamics such as **response time** (as small as possible), **throughput** (as high as possible) or **blocking probability** (preferably zero);

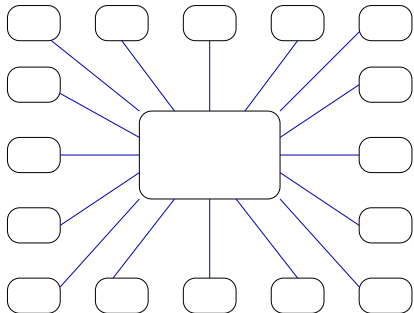
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- **Users** typically want to optimise external measurements of the dynamics such as **response time** (as small as possible), **throughput** (as high as possible) or **blocking probability** (preferably zero);
- In contrast, **system managers** may seek to optimize internal measurements of the dynamics such as **utilisation** (reasonably high, but not too high), **idle time** (as small as possible) or **failure rates** (as low as possible).

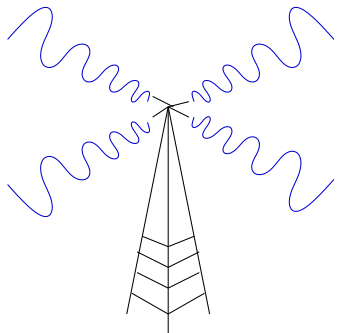
# Performance Modelling: Motivation



## Capacity planning

- How many clients can the existing server support and maintain reasonable response times?

# Performance Modelling: Motivation



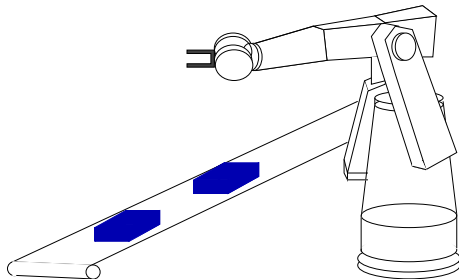
Mobile Telephone Antenna



## System Configuration

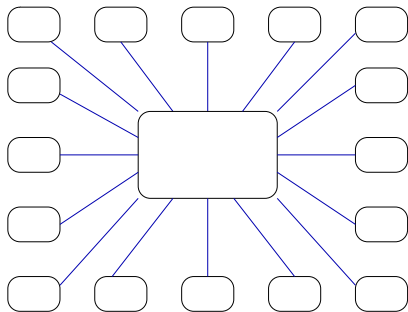
- How many frequencies do you need to keep blocking probabilities low?

# Performance Modelling: Motivation



## System Tuning

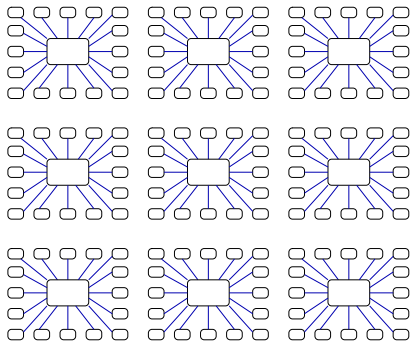
- What speed of conveyor belt will minimize robot idle time and maximize throughput whilst avoiding lost widgets?



## Quality of Service issues

- Can the server maintain reasonable response times?

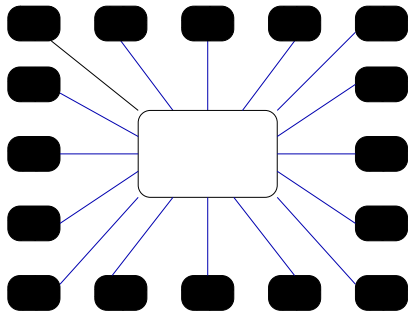
# Performance Modelling: Capacity planning



Scalability and capacity planning issues

- How many times do we have to replicate this service to support all of the subscribers?

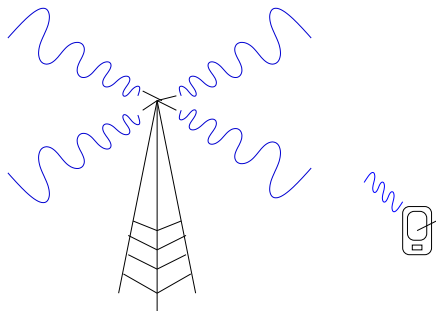
# Performance Modelling: Scalability analysis



## Robustness and scalability issues

- Will the server withstand a distributed denial of service attack?





## Service-level agreements

- What percentage of downloads do complete within the time we advertised?

# Quantitative modelling

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**Probability** will be used to represent **randomness** (e.g. from human users) but also as an **abstraction** over unknown values (e.g. service times).

# Probability Theory

## Sample space

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### Examples:

Toss of a coin:  $\Omega_C = \{H, T\}$ ;

Toss of two coins:  $\Omega_{2C} = \Omega_C \times \Omega_C = \{(H, H), (H, T), (T, H), (T, T)\}$ ;

Roll of a dice:  $\Omega_D = \{1, 2, 3, 4, 5, 6\}$ .

# Probability Theory

## Events



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1.  $\Sigma$  contains the **sample space**,  $\Omega \in \Sigma$ ;



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## Probability measure

Let  $\Sigma \subseteq 2^\Omega$ , be a  $\sigma$ -algebra. A **probability measure** is a **function**  $\Pr : \Sigma \rightarrow [0, 1]$  associating elements in  $\Sigma$  with a real value in  $[0, 1]$  such that:

- $\Pr$  is **countably additive**, if  $\{A_i\}_{i \in I}$  is a **countable collection of pairwise disjoint set**, then:

$$\Pr \left( \bigcup_{i \in I} A_i \right) = \sum_{i \in I} \Pr(A_i)$$



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- the **measure** of the entire **sample space** is 1:

$$\Pr(\Omega) = 1$$

# Probability Theory

## Probability space

A **probability space** is a triple  $(\Omega, \Sigma, \Pr)$  such that:

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### Examples: Toss of a coin

We can consider the **probability space**  $(\Omega_C, \Sigma_C, \Pr_C)$  such that:

- $\Pr_C(\{\}) = 0$ ;
- $\Pr_C(\{H\}) = \Pr_C(\{T\}) = \frac{1}{2}$ ;
- $\Pr_C(\{H, T\}) = 1$ .

# Probability Space: Some Properties

Let  $(\Omega, \Sigma, \Pr)$  be a **probability space**. The following properties hold:

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- For any  $A, B \in \Sigma$ :

$$\Pr(A \cup B) = \Pr(A) + \Pr(B) - \Pr(A \cap B)$$

# Conditional Probability

Let  $(\Omega, \Sigma, \Pr)$  be a **probability space**

Let  $A, B \in \Sigma$ , the **Conditional Probability** of  $A$  occurring, given that  $B$  has occurred, is:

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- If  $B$  is a **precondition** for  $A$ , then  $\Pr(A \cap B) = \Pr(A)$ .
- Two events are **independent** if knowledge of the occurrence of one of them tells us nothing about the probability of the other, i.e.  $\Pr(A | B) = \Pr(A)$ , or

$$\Pr(A \cap B) = \Pr(A) \times \Pr(B)$$

# Random variables



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The probability that  $X$  takes value in a measurable set  $S \subseteq \mathbb{R}$  is written as:

$$\Pr(X \in S) = \Pr(\{\omega \in \Omega | X(\omega) \in S\})$$

# Distribution function

Let  $X$  a random variable on the probability space  $(\Omega, \Sigma, \Pr)$ , we define the **distribution function**  $F_X$  for each real  $x \in \mathbb{R}$  by

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We associate another function  $p_X(\cdot)$ , called the **probability mass function**, with  $X$  (pmf), for each  $x \in \mathbb{R}$ :

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**NB:** If  $X$  is a **continuous** random variable, then  $X$  can assume infinitely many values, and so it is reasonable that the probability of its assuming any **specific** value we choose beforehand is zero.

## Example: Dice Roll

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We can consider the probability space  $(\Omega_{2D}, \Sigma_{2D}, Pr_{2D})$  such that:

$$\Omega_{2D} = \{(n_1, n_2) | 1 \leq n_1, n_2 \leq 6\} \quad \Sigma_{2D} = 2^{\Omega_{2D}} \quad Pr(A) = \frac{|A|}{36}$$

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The **pms** function  $p_X$  and the **df**  $F_X$  function can be defined as:

$$p_X(x) = \begin{cases} \frac{\min(x-1, 13-x)}{36} & 2 \leq x \leq 12 \\ 0 & \text{otherwise} \end{cases} \quad F_X(x) = \sum_{y \leq x} p_X(y)$$

## Mean, or expected value

If  $X$  is a discrete random variable with **probability mass function**  $p(\cdot)$ , we define the **mean** or **expected value** of  $X \in S$ ,  $\mu = E[X]$  by

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If  $X$  is a continuous random variable with **density function**  $f(\cdot) = \frac{dF(\cdot)}{dx}$ , we define the **mean** or **expected value** of  $X$ ,  $\mu = E[X]$  by

$$\mu = E[X] = \int_{-\infty}^{\infty} x \cdot f(x) dx$$

The expectation only gives us an idea of the average value assumed by a random variable, not how much individual values may differ from this average.



# Variance

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The **variance**,  $Var(X)$ , gives us an indication of the “spread” of values:

$$Var(X) = E [(X - E[X])^2] = E [X^2] - E [X]^2$$

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We can focus on the **distribution function** of a random variable without consider a specific probability space.

# Exponential random variables, distribution function

The random variable  $X$  is said to be an **exponential random variable with parameter  $\lambda$**  ( $\lambda > 0$ ) or to have an **exponential distribution with parameter  $\lambda$**  if it has the distribution function

$$F(x) = \begin{cases} 1 - e^{-\lambda x} & \text{for } x > 0 \\ 0 & \text{for } x \leq 0 \end{cases}$$

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Some authors call this distribution the **negative exponential** distribution.

# Exponential random variables, density function

The **density function**  $f = dF/dx$  is given by

$$f(x) = \begin{cases} \lambda e^{-\lambda x} & \text{if } x > 0 \\ 0 & \text{if } x \leq 0 \end{cases}$$

# Mean, or expected value, of the exponential distribution

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# Exponential inter-event time distribution

The time interval between successive events can also be deduced.

Let  $F(t)$  be the distribution function of  $T$ , the time between events.  
Consider  $\Pr(T > t) = 1 - F(t)$ :

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# Memoryless property exponential distribution

The exponential distribution is said to have the **memoryless property** because the time to the next event is independent of when the last event occurred.

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This value is independent of  $t$  (and so the time already spent has not been remembered).

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The expectation of a Poisson random variable with parameter  $\mu$  is also  $\mu$ .

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If we observe a Poisson process with parameter  $\mu$  for some short time period of length  $h$  then:

- the probability that one event occurs is  $\mu h + o(h)$ .
- the probability that two or more events occur is  $o(h)$ .
- the probability that no events occur is  $1 - \mu h + o(h)$ .

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Therefore, if we know that the delay until an event is exponentially distributed then the probability that it will occur in the infinitesimal time interval of length  $dt$ , is  $\mu dt$ .

# Exponential distributions: properties

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Consider a stream of events which has events of two types — type  $A$  and type  $B$  — and assume that the probability that an event has type  $A$  is  $p_A$  and the probability it has type  $B$  is  $p_B$  ( $p_A + p_B = 1$ ).

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Then if the inter-event time for any events is exponentially distributed with parameter  $\lambda$ , then the inter-event time for type  $A$  events is  $p_A \times \lambda$  and similarly for type  $B$  events it is  $p_B \times \lambda$ .

**To be continued...**