

# Enterprise and Business Process Modelling

Barbara Re

### Contacts



- Computer Science Division
- 2 floor (Lodovici Building)



Enterprise and Business Process Modelling

## Who am I?



### Education

- Bachelor and Master Degree in Computer Science
- PhD in Information Science and Complex System

#### **Some Experiences**

- I was visiting PhD at the Information School of University of Washington working with Dr. Hans J (Jochen) Scholl
- I was visiting Phd at the School of Business of University of Applied Sciences North-western Switzerland FHNW working with Prof. Knut Hinkelmann

### **Current Position**

Assistant Professor at University of Camerino

# My Research Interests

UNICAM Università di Camerino 1336

- Applied Formal Methods
- Business Process Management: from Modelling to Analysis
- Flexibility in Process Aware Information Systems
- Methodologies and Technologies for Smart Government and Ambient Assisted Living development



http://pros.unicam.it/





# What about you?



# Enterprise and Business Process Modelling

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# **Course Objectives**



- This course focuses on modelling activity that allows abstracting and reasoning on how an enterprise is organized and how the work is structured within complex organizations. In particular, business process models represent blueprints that can serve different purposes for a variety of stakeholder
  - Business analysts can use these models to better understand how the organization works
  - Employees playing a role in the process can use them to learn the tasks that they are supposed to perform
  - Software analysts/developers can refer to the models to understand the systemas-is before designing the system-to-be
- Given the variety of stakeholders that need to interpret these models, and considering the pivotal function that models play within organizations, models quality becomes fundamental

## Learning Outcomes

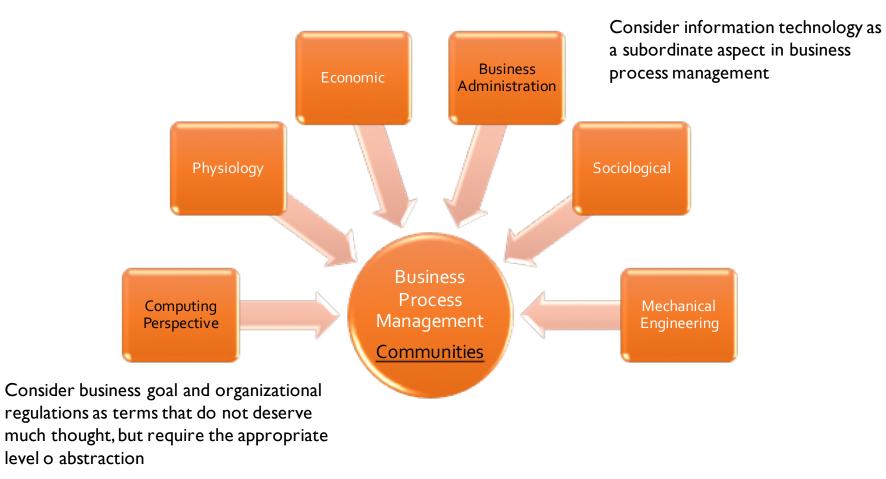


- At the end of the course, the students will gain some familiarity with enterprise and business process terminology, with different frameworks, models and languages for the representation of enterprise and business processes
- Be able to model business processes in static and dynamic environment and to apply the most common techniques for business process analysis
- The students will also experiment with some tools

## Focus



### Different educational background and interests are in place



# Syllabus



- Introduction to Enterprise Architecture and Enterprise Modelling
  - Enterprise Architecture Frameworks: Alter, Zachman, ...
  - Modelling an Enterprise Architecture with ArchiMate
- Introduction to Business Process Management
  - Process Everywhere
  - Business Process Model and Instances
  - Business Process Life-Cycle
  - Classification of Business Process

Business Process Modelling

- Conceptual models and abstraction mechanisms
- Business Process Modelling Notation 2.0 (collaboration and choreography diagram)
- From basic elements to advance modelling of multi-instance and data

#### Business Process Analysis

- Process Model Formalization
- Models Quality dimensions syntactic, semantic and pragmatic quality
- Understandability Guidelines and Soundness
- Compliance Rule Specification and Verification
- Verification into practice

# Reference books

 Dumas M, La Rosa M, Mendling J., Reijers H: Fundamentals of Business Process Management, <u>Springer</u> 2018.



Fundamentals of Business Process Management

Marlon Dumas · Marcello La Rosa Jan Mendling · Hajo A. Reijers

Second Edition

http://fundamentals-of-bpm.org/

Deringer

## Further materials



- ArchiMate<sup>®</sup> specification an open group standard <u>http://www.opengroup.org/</u>
- Business Process Model And Notation (BPMN) Version 2.0 -<u>http://www.omg.org/spec/BPMN/2.0/</u>
- BPMN 2.0 by example <u>http://www.omg.org/spec/BPMN/20100601/10-06-02.pdf</u>
- Research papers selected during the course (all of them are already/will be available on the web-site)

# Tools



- ArchiMate® → https://www.archimatetool.com/download/
- Business Process Model And Notation (BPMN) → https://bpmn.io/



# Teaching and Learning Methods

### 84 h - Lectures and class exercises

- Monday: 10:00 am- 13:00 am
- Wednesday: 2:00 pm 4:00 pm
- Thursday: 11:00 am 13:00 am
- Private study: reading and exploring

## WIKICS



### All Relevant Information Available on the Wiki CS

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## Exams



- Writing Examination on the topics of the syllabus
  - Open or multiple-choice questions + Exercise

• 2 h

Dates (https://didattica.unicam.it/Home.do)

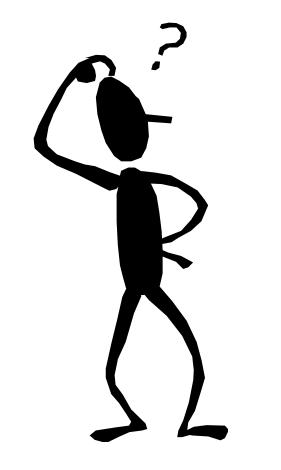
## **Students Communications**





https://t.me/essunicam





## Questions?