

Enterprise and Business Process Modelling

Barbara Re



Contacts

- Computer Science Division
- 2 floor (Lodovici Building)



UNICAM Università di Camerino 1336

Who am I?

Education

- Bachelor and Master Degree in Computer Science
- PhD in Information Science and Complex System

Some Experiences

- I was visiting PhD at the Information School of University of Washington working with Dr. Hans J (Jochen) Scholl
- I was visiting Phd at the School of Business of University of Applied Sciences North-western Switzerland FHNW working with Prof. Knut Hinkelmann

Current Position

Assistant Professor at University of Camerino

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My Research Interests

- Applied Formal Methods
- Business ProcessManagement: from Modelling to Analysis
- Process Aware Information Systems
- Methodologies and Technologies for Smart Government and Ambient Assisted Living development



http://pros.unicam.it/



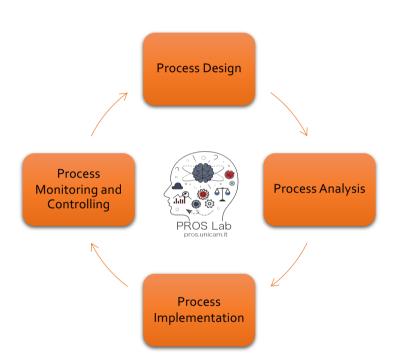
PROcesses and Services Lab

Research carried out within the PROS Lab deals with:

- The development of languages and techniques for the modelling and analysis
- The development of process aware information systems and services oriented applications

Our goal is to push the use of **formal methods** as <u>methodological</u> and <u>automatic tools</u> for the development of <u>high-quality software</u>

To make our tools usable by people not acquainted with the underlying mathematical foundations; we aim at effective but disappearing formal methods







What about you?



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Course Objectives

- This course focuses on modelling activity that allows abstracting and reasoning on how an enterprise is organized and how the work is structured within complex organizations. In particular, business process models represent blueprints that can serve different purposes for a variety of stakeholder
 - Business analysts can use these models to better understand how the organization works
 - Employees playing a role in the process can use them to learn the tasks that they
 are supposed to perform
 - **Software analysts/developers** can refer to the models to understand the systemas-is before designing the system-to-be
- Given the variety of stakeholders that need to interpret these models, and considering the pivotal function that models play within organizations, models quality becomes fundamental



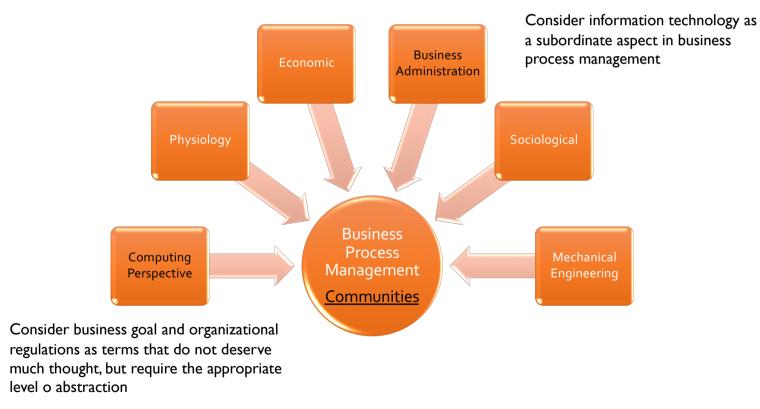
Learning Outcomes

- At the end of the course, the students will gain some familiarity with enterprise and business process terminology, with different frameworks, models and languages for the representation of enterprise and business processes
- Be able to model business processes in static and dynamic environment and to apply the most common techniques for business process analysis
- The students will also experiment with some tools



Focus

Different educational background and interests are in place



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Syllabus

- Introduction to Enterprise Architecture and Enterprise Modelling
 - Enterprise Architecture Frameworks:
 Alter and Zachman
 - Modelling an Enterprise Architecture with ArchiMate
- Introduction to Business Process Management
 - Process Everywhere
 - Business Process Model and Instances
 - Business Process Life-Cycle
 - Classification of Business Process

Business Process Modelling

- Conceptual models and abstraction mechanisms
- Business Process Modelling Notation 2.0 (collaboration and choreography diagram)
- From basic elements to advance modelling of multi-instance and data

Business Process Analysis

- Process Model Formalization
- Models Quality dimensions syntactic, semantic and pragmatic quality
- Understandability Guidelines and Soundness
- Compliance Rule Specification and Verification
- Verification into practice



Reference books

Dumas M, La Rosa M, Mendling J., Reijers H: Fundamentals of Business Process Management, <u>Springer</u> 2018.

Fundamentals of Business Process Management Marlon Dumas · Marcello La Rosa Jan Mendling · Hajo A. Reijers Second Edition 2 Springer

http://fundamentals-of-bpm.org/



Further materials

- ArchiMate® specification an open group standard http://www.opengroup.org/
- Business Process Model And Notation (BPMN) Version 2.0 http://www.omg.org/spec/BPMN/2.0/
- BPMN 2.0 by example http://www.omg.org/spec/BPMN/20100601/10-06-02.pdf
- Research papers selected during the course (all of them are already/will be available on the web-site)



Tools

- ArchiMate® → https://www.archimatetool.com/download/
- Business Process Model And Notation (BPMN) → https://bpmn.io/
- Pros Tools → http://pros.unicam.it/



Teaching and Learning Methods

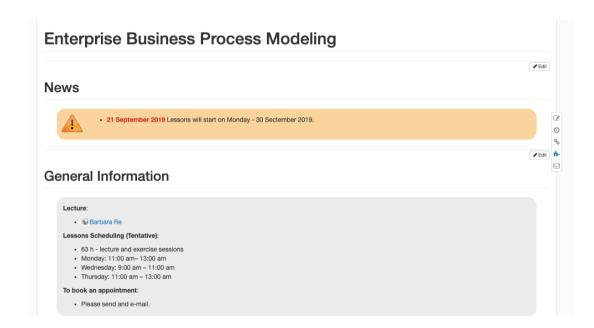
- 63 h Lectures and class exercises
 - Monday: 11:00 am— 13:00 am
 - Wednesday: 9:00 am 11:00 am
 - Thursday: 11:00 am 13:00 am
- Private study: reading and exploring



WIKICS

All Relevant Information Available on the Wiki CS

http://didattica.cs.unicam.it/dowww.php?id=didattica:magistrale:ebpm:ay_1920:main#general_information





Exams

- Writing Examination on the topics of the syllabus
 - Open or multiple-choice questions + Exercise
 - **2** h

Dates (https://didattica.unicam.it/Home.do)

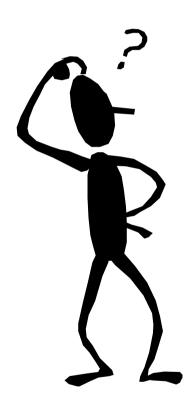


Students Communications



https://t.me/essunicam





Questions?