# Example for Combining Data-Driven and Knowleldge-Based Systems

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## Which Wine would you choose?



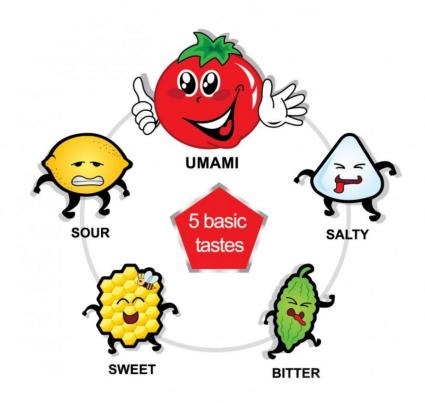


## Which Whiskey do you like?





### Recommendation Criteria: Taste



## Describing Taste - Profiles

#### Flavour Profiles

Young & Spritely

Sweet, Fruity & Mellow

Spicy & Dry

Deep, Rich & Dried

Fruits

Old & Dignified

Light & Delicate

Juicy, Oak & Vanilla

Oily & Coastal

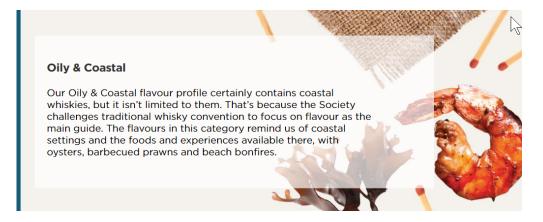
Lightly Peated

Heavily Peated

Peated

Spicy & Sweet





(Source: Website of the Scotch Malt Whisky Society www.smws.com)

## Describing Taste – Individual Whiskies

The palate is bathed in a **sunshine glow of tropical fruits (banana, custard apple, monstera)** – intensely sweet, mouthwatering and lip-smacking, but with Victory V's and **salt and pepper crisps** reminding us it has slept long in oak.

The air was filled with cinder toffee, raisins, dates, Brazil nuts, balsamic vinegar and a rich Malmsey Madeira wine. On the palate we nibbled sweet, salty and spicy roasted party nuts whilst we chatted, sharing a laugh and a drink with friends.

We were foraging for **berries in bushes**, drank a **cranberry orange prosecco cocktail** and distilled **sandalwood oil.** On the palate neat it was just like a Caribbean black cake, a boozy **rum-soaked fruit cake** with a good dose of molasses, brown sugar and browning (burnt sugar) sauce. With **water polished mahogany**, sweet myrrh incense and salty liquorice were followed by zesty Indian lime pickle and extra dark honey vanilla cornbread.

(copied from whisky descriptions of the Scotch Malt Whisky Society www.smws.com)

## Data Driven Filtering

#### Customers also bought





Talisker Skye Single Malt Scotch Whisky 70cl mit Etui und 2 Rocking Gläsern

CHF 58.00



The Ultimate Mortlach 2008 Single Malt Scotch Whisky 70cl

CHF 68.00



Talisker Port Ruighe Single Malt Scotch Whisky 70cl mit Etui

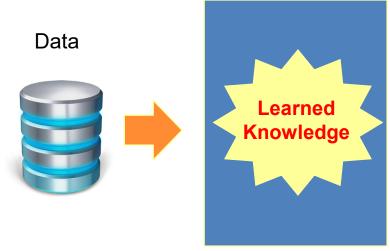
CHF 65.00



#### Data Driven Recommendation

## Collaborative Filtering - compare tastes







## Challenges for Data Driven Solutions

- Consistency of Past and Future
- New and Rare Products
- Explanations

## Consistency between Data and Intent

#### Customers also bought





Talisker Skye Single Malt Scotch Whisky 70cl mit Etui und 2 Rocking Gläsern

CHF 58.00



The Ultimate Mortlach 2008 Single Malt Scotch Whisky 70cl

CHF 68.00



Talisker Port Ruighe Single Malt Scotch Whisky 70cl mit Etui

CHF 65.00



Not a whisky



## Challenge: New and Rare Products

#### **Limited Editions**



### Single Cask



#### New Distilleries/Brands



#### **Small Batch**



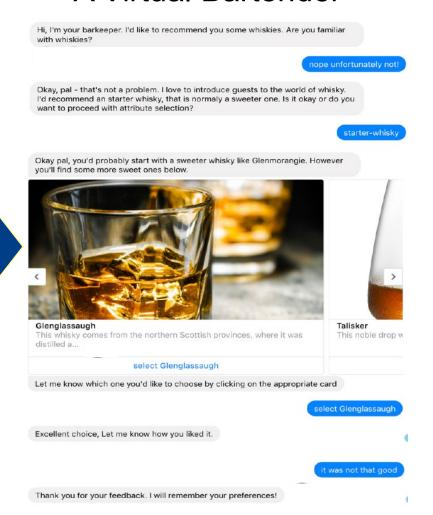


## Objective: Chat with an Expert

#### Whisky Expert



#### A Virtual Bartender





O. Faust, A. Horst, C. Mehli (2018)

## Semantic AI: Expert Knowledge

#### Ontology:

- Lagavullin and Ardbeg are from Islay
- Whiskies from Islay are typically smoky

#### ■ Rules:

- Whiskies can be finished in other casks: Sherry, Port, ...
- Oak casks give a vanilla flavour

**♦** ...





## Combining Data-driven and Knowledge-based Recommendation

## Collaborative Filtering

compare tastes



#### **Knowledge Base**

- explanations

