

# Process Mining



## Lesson 3ex – BPMN Modeling

# BPMN – Exercies 1

Map the Ordering Pizza in a restaurant processes.

Use names: Customer, Waiter, Chef, pizza order, pizza, money, receipt

Use lanes only (one pool)

# BPMN – Exercies 2

Map Pizza Delivery processes.

Use names: Pizza Customer, Pizza Vendor, Chef, Clerk, Delivery Boy, pizza order, pizza, money, receipt

Use two pools (Pizza Customer, Pizza Vendor)

Model it as collaboration

# BPMN – Exercies 3

Map a process of customer waiting for pizza

If pizza doesn't arrive in 30 minutes, call the restaurant

If pizza doesn't arrive in 1h, cancel the order

QUESTIONS??